Occasionally, there are times when no team members are available. It’s important to have a family physician or pediatrician that you can call if you need assistance during these times, especially for non-diabetes concerns. If your child is very unwell, please proceed to your local ER or call for an ambulance.

**Urgent situations**

**Reasons to call:** illness with vomiting, diarrhea, unable to eat, and low blood sugars; high blood sugars with ketones that are not decreasing; low blood sugar requiring glucagon administration; insulin pump failure with high blood sugar & ketones.

**Monday to Friday 8:30 – 4:30 pm (stat days excepted)**
- Call the Nurses first – numbers/email below or by pager if no immediate answer (Call 306-655-1000 and ask for the Pediatric Diabetes Nurse pager #10287.) Wait on the line.

**Monday to Friday after 4:30 pm and Weekends/Stat Holidays**
- Call 306-655-1000 (hospital switchboard) and ask for the Pediatric Diabetes Doctor on Call. Wait on the line & you will be transferred to the physician’s cell phone.

**Non-urgent situations – Call the Nurses or Main Diabetes office first**

**Reasons to call:**
- Assistance with insulin adjustments for patterns of low or high blood sugars – please review blood sugars records prior to calling and have an idea on what you should do next.
- New diagnosis and have completed the 2 week period of calling the doctor after hospital discharge
- New situations – for example – activity, school, illness, travel, etc.
- Prescription renewals, lab requisitions (these are done at clinic appts), forms to complete

**Nurse, Dietitian, Social Work**

- **Nurses**
  - Melody – 306 – 655 - 2144  Email: melody.fornwald@saskhealthauthority.ca
  - Nola – 306 – 655 - 2147  Email: nola.kornder@saskhealthauthority.ca
  - Alex – 306 – 655 - 1879  Email: alexandra.gotts@saskhealthauthority.ca
  - Carrie – 306 – 655 - 2304  Email: carrie.OLynick@saskhealthauthority.ca

- **Dietitians**
  - Krista – 306-655-  Email: krista.loessl@saskhealthauthority
  - Julie – 306-655-2149  Email: julie.bunney@saskhealthauthority.ca
  - Heather – 306-655-2150  Email: heather.hanson@saskhealthauthority.ca

- **Social Worker**
  - Melissa – 306 – 655 -2585  Email: melissa.flowers-evans@saskhealthauthority.ca
  - Chandra – 306 - 655 -2314  Email: chandra.anspach@saskhealth